SHARON FUENTES

INDUSTRIAL DESIGN ENGINEER

Costa Rican UX/UI design engineer passionate about sustainable design, emotional experiences, and human-centered research. Guided by empathy, I aim to understand my clients' needs and transform them into meaningful, intuitive solutions. I specialize in redesigning processes, enhancing onboarding experiences, and tackling complex challenges with creativity and innovation. By fostering collaboration, cultural connection, and community, I deliver designs that are impactful, sustainable, and emotionally resonant.

EXPERIENCE

2023 - NOW — UX / UI Web Designer
Granicus
UX/UI Designer at Granicus, a company that provides digital solutions for governments. I design websites for counties, cities, and municipalities, handling everything from UX research and client workshops to creating visual designs, accessibility reviews, and handoffs to development. I collaborate with content strategists, developers, and project managers to ensure the final product is user-centered, accessible, and aligned with project goals.

2020 - 2023 — MEDIA & GRAPHIC DESIGN SENIOR ANALYST
Microsoft Creative Studio CR at Accenture
UX/UI Designer for the Microsoft Business Applications Group and Microsoft 365 Learning Lab. I design modules, prototypes, and accessibility markups, collaborating with strategists, researchers, stakeholders, and engineers. As a Figma and accessibility mentor, I led the onboarding of 19 team members and organized talks and workshops. I also supported innovation projects for creative directors and executives, occasionally leading initiatives and QA analysis.

2019 - 2020 — PRODUCT DESIGNER
Space System Laboratory SETEC LAB (TEC)

EDUCATION

2024 - Today — HEC MONTREAL
UX Design and Evaluation Micromaster in
UX Research and UX Managment

2014 - 2020 — INSTITUTO TECNOLÓGICO DE COSTA RICA
Industrial Design Engineering, Bachelor Degree

2010 - 2012 — CENTRO DE EDUCACIÓN SAN JORGE
High School Education

SOFTWARES

FIGMA	●●●●●●●	FUSION 360	●●●●●●●○
PHOTOSHOP	●●●●●●○	SOLIDWORKS	●●●●●○○
ILLUSTRATOR	●●●●●●●	CINEMA 4D	●●●●○○○
AFTER EFFECTS	●●●●○○○	TUMULT HYPE	●●●●○○○
PREMIERE PRO	●●●●●○○	PROCESSING	●●●●●○○
ADOBE XD	●●●●●●●	PYTHON	●●●●○○○
SKETCH	●●●●●○○	MICROSOFT APPS	●●●●●●●

CONTACT

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LANGUAGE

SPANISH	●●●●●●●
ENGLISH	●●●●●●○
FRENCH	●●●●●○○

GALLUP STRENGTHS

INCLUDER

IDEATION

WOO

CONNECTEDNESS

INPUT

HOBBIES

